Coverage Period: July 1, 2022 – June 30, 2023

Summary of Benefits and Coverage: What this Plan Covers & What it Costs Plan Type: PPO

Coverage for: Employee, Spouse, Children



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost of covered health services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.benefitsupport.biz or by calling (770) 532-2690. For general definitions of common terms, such as <u>allowed</u> amount, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u> or other <u>underlined</u> terms see the Defined Terms section of the plan document or summary plan description.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	 \$3,000 person / \$9,000 family for Network providers, \$6,000 person / \$18,000 family non-Network providers. Per Calendar Year (January 1st) Doesn't include Coinsurance; copayments; prior authorization and cost containment penalties; premiums don't count toward the deductible. 	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this health insurance <u>plan</u> begins to pay for covered services you use. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . See the chart titled Common Medical Event for how much you pay for covered services <u>after you meet the deductible</u> .
Are there services covered before you meet your <u>deductibles?</u>	Yes. <u>Preventive Care Services</u> and categories with a <u>copay</u> are covered before you meet your <u>deductible.</u>	The <u>plan</u> covers some items and services even if you haven't met the annual <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart titled Common Medical Event for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$7,900 person / \$15,800 family for Network providers, \$12,000 person / \$24,000 family for non-Network providers.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. Calendar Year Deductible, Medical Services coinsurance, medical and prescription copayments all apply toward the Medical Services Maximum Calendar Year Out-Of-Pocket. Out-Of-Pockets for Network and Non-Network Providers do cross apply. This limit helps you plan for health care expenses. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

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Important Questions	Answers	Why this Matters:
What is not included in the <u>out–of–pocket</u> <u>limit</u> ?	Premiums, deductibles, prior authorization and cost containment penalties, amounts over allowed amount, (balance- billed charges for non-Network providers) and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the insurer pays?	No.	The chart titled Common Medical Event describes <i>specific</i> coverage limits such as limits on the number of office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of Network Providers, see www.benefitsupport.biz or call (770) 532-2690.	If you use a Network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Beware, your Network provider may use an out-of- Network provider for some services. Plans use the term panel, in-network, preferred, or participating for providers in their network . See the chart titled Common Medical Event for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed in the box titled Services Your Plan Does Not Cover. See your policy or plan document for information about <u>excluded</u> <u>services</u> .

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- <u>Copayments</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use Network **providers** by charging you lower **<u>deductibles</u>**, **<u>copayments</u>** and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non- Network Provider	Limitations & Exceptions
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$30 <u>copay</u> per visit, <u>Deductible</u> does not apply	20% <u>coinsurance</u>	includes visit, in office lab, xray, injections and office surgical procedures
	Specialist office visit	\$60 <u>copay</u> per visit, <u>Deductible</u> does not apply	20% <u>coinsurance</u>	includes visit, in office lab, xray, injections and office surgical procedures
	Preventive care / screening / immunization	0% coinsurance Deductible Waived	30% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Outpatient Diagnostic Standard test (x-ray, blood	0% coinsurance Deductible Waived	Lab Testing: Not Covered X-ray/Diagnostics:	
	work)		30% <u>coinsurance</u>	
	Advanced Imaging (CT/PET scans, MRIs)	0% coinsurance	\$500 copay per occurrence, then 20% coinsurance after deductible	<u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> .

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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non- Network Provider	Limitations & Exceptions
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at (770) 532- 2690	Tier 1 – Your Lowest Cost Option	Retail: \$10 <u>copay</u> , <u>Deductible</u> does not apply Mail Order: \$25 <u>copay</u> <u>Deductible</u> does not apply	Retail: \$10 <u>copay</u> , <u>Deductible</u> does not apply	<u>Provider</u> means pharmacy for purposes of this section. Retail: Up to a 31 day supply.
	Tier 2 – Your Mid- Range Cost Option	Retail: \$35 <u>copay</u> , <u>Deductible</u> does not apply Mail Order: \$87.50 <u>copay</u> <u>Deductible</u> does not apply	Retail: \$35 <u>copay</u> , <u>Deductible</u> does not apply	Mail-Order: up to a 90 day supply or Preferred 90 Day Retail <u>Network</u> Pharmacy. You may need to obtain certain drugs, including certain <u>specialty drugs</u> , from a pharmacy designated by us. Certain drugs may have a <u>preauthorization</u> requirement or may result in a higher cost. If you use
	Tier 3 - Your Mid- Range Cost Option	Retail: \$75 <u>copay</u> , <u>Deductible</u> does not apply Mail Order: \$187.50 <u>copay</u> <u>Deductible</u> does not apply	Retail: \$75 <u>copay</u> , <u>Deductible</u> does not apply	an <u>out-of-network</u> pharmacy (including a mail order pharmacy), you may be responsible for any amount over the <u>allowed amount</u> . Certain preventative medications (including certain contraceptives) are covered at No Charge. See the website listed for information on drugs covered by your <u>plan</u> . Not all drugs are covered. You
	Tier 4 – Your Highest Cost Option	Retail: \$150 <u>copay</u> , <u>Deductible</u> does not apply Mail Order: \$375 <u>copay</u> <u>Deductible</u> does not apply	Retail: \$150 <u>copay</u> , <u>Deductible</u> does not apply	may be required to use a lower-cost drug(s) prior to benefits under you policy being available for certain prescribed drugs.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$500 copay, then 100% (Deductible and coinsurance do not apply)	20% coinsurance	<u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> .
	Physician/surgeon fees	0% coinsurance	20% coinsurance	None

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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non- Network Provider	Limitations & Exceptions
	Emergency room services	\$450 <u>copay</u> per visit, <u>Deductible</u> does not apply	\$450 <u>copay</u> per visit, <u>Deductible</u> does not apply	None
If you need immediate medical attention	Emergency medical transportation	0% coinsurance	*0% coinsurance	* <u>Network Deductible</u> applies
attention	Urgent care	\$75 <u>copay</u> per visit <u>Deductible</u> does not apply	20% coinsurance	If you receive services in addition to Urgent Care visit, additional <u>copays</u> , <u>deductibles</u> or <u>coinsurance</u> may apply e.g. surgery
If you have a hospital stay	Facility fee (e.g., hospital room)	0% coinsurance	20% coinsurance	Prior authorization required. Penalties for failure to get prior authorization: benefit payment reduced by \$500. <u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> .
	Physician/surgeon fee	0% coinsurance	20% coinsurance	None
If you have mental health, behavioral health, or substance abuse needs	Outpatient services	\$60 <u>copay</u> per visit, <u>Deductible</u> does not apply	20% coinsurance	<u>Network</u> Partial <u>hospitalization</u> /intensive outpatient treatment: 0% <u>coinsurance</u> . <u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> . See your policy or <u>plan</u> document for additional information about EAP benefits.
	Inpatient services	\$500 copay per occurrence, then 0% coinsurance	20% coinsurance	Prior authorization required Penalties for failure to get prior authorization: benefit payment reduced by \$500. <u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> . See your policy or <u>plan</u> document for additional information about EAP benefits.
If you are pregnant	Office Visits	0% coinsurance	30% coinsurance	Cost sharing does not apply for preventive services

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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non- Network Provider	Limitations & Exceptions
	Delivery and all inpatient services Professional services	0% coinsurance	20% coinsurance	Depending on the type of service a <u>copayment</u> , <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include test and services described elsewhere in the SBC (i.e. ultrasound).
	Delivery and all inpatient services Facility services	0% coinsurance	20% coinsurance	\$500 per occurrence <u>deductible</u> applies prior to the overall <u>deductible</u> . Inpatient <u>Preauthorization</u> applies <u>out-of-network</u> if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces to 50% of <u>allowed amount</u> .
If you need help recovering or have other special health needs	Home health care	0% coinsurance	20% coinsurance	Limited to 60 visits per Calendar Year. <u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> .
	Rehabilitation services Occupational, Speech and Physical Therapy	\$30 <u>copay</u> per visit, <u>Deductible</u> does not apply	20% coinsurance	Limits per Calendar year: Physical, Occupational and Speech: 37 visits Cardiac: 36 visits Pulmonary: 20 visits No limits apply for treatment of Autism Spectrum Disorder Services for children under the age of 20.
	Habilitation services	\$30 <u>copay</u> per visit, <u>Deductible</u> does not apply	20% coinsurance	Services are provided under and limits are combined with <u>Rehabilitation Services</u> above. No limits apply for treatment of Autism Spectrum Disorder Services for children under the age of 20.
	Skilled nursing care	0% coinsurance	20% coinsurance	Prior authorization required. Penalties for failure to get prior authorization: benefit payment reduced by \$500. Limited to 60 days per Calendar Year (combined with Inpatient Rehabilitation) <u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> .

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Common Medical Event	Services You May Need	Your Cost If You Use a Network Provider	Your Cost If You Use a Non- Network Provider	Limitations & Exceptions
	Durable medical equipment	0% coinsurance	Not Covered	Covers 1 per type of DME (including repair/replacement) every 3 years. No coverage <u>out-of-network</u> .
	Hospice service	0% coinsurance	20% coinsurance	Prior authorization required. Penalties for failure to get prior authorization: benefit payment reduced by \$500. <u>Preauthorization</u> is required <u>out-of-network</u> or benefits reduces to 50% of <u>allowed amount</u> .
If your child needs dental or eye care	Eye exam	Not covered	Not covered	No coverage for Children's eye exams
	Glasses	Not covered	Not covered	No coverage for Children's glasses
	Dental check-up	Not covered	Not covered	No coverage for Children's dental check up.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)					
 Acupuncture Bariatric surgery Cosmetic surgery Dental care 	 Infertility treatment Long-term care Non-emergency care when traveling outside the U.S. if travel is for the sole purpose of obtaining medical services 	 Routine eye care Routine foot care – Except as covered for Diabetes Weight loss programs 			
Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)					

• Chiropractic care (manipulative care) 20 visits • Hearing aids per Calendar year.

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at (770) 532-2690. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: the plan sponsor at **(770) 532-2690** or the plan's Claims administrator at (770) 532-2690, or the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa/healthreform</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." This plan does <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does <u>meet</u> the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne'

To see examples of how this plan might cover costs for a sample medical situation, see the next page.—

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Coverage Examples

Coverage for: Employee, Spouse, Children | Plan Type: PPO

About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>

Peg is Having a Baby (9 months of in-network pre-natal care an hospital delivery) The <u>plan's</u> overall <u>deductible</u>	\$3,000	Managing Joe's type 2 Diabetes(a year of routine in-network care of a well- controlled condition)The plan's overall deductible\$3,000		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
Specialist Copay ■ Hospital (facility) <u>coinsurance</u>	\$60 0%	Specialist Copay	\$60	The <u>plan's</u> overall <u>deductible</u> Specialist Copay	\$3,000 \$60
 Other <u>coinsurance</u> 	0%	 Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	0% 0%	 Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> 	0% 0%
This EXAMPLE event includes server like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Service Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood wo</i> Specialist visit (<i>anesthesia</i>)	ces	This EXAMPLE event includes services like: Primary care physician office visits (<i>including</i> <i>disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)	
Total Example Cost	\$12 700		,,,,	Total Example Cost	\$2,800
Total Example Cost\$12,700		Total Example Cost	\$5,600	In this example, Mia would pay:	
In this example, Peg would pay:		In this example, Joe would pay:		Cost Sharing	
Cost Sharing		Cost Sharing		Deductibles	\$1,200
Deductibles	\$3,000	Deductibles	3		\$700
Copayments \$10		Copayments	\$1,100	Coinsurance	\$0
Coinsurance \$0		Copayments\$1,100Coinsurance\$0		What isn't covered	
What isn't covered		What isn't covered		Limits or exclusions	\$0
Limits or exclusions	\$60	Limits or exclusions	\$0	The total Mia would pay is	\$1,900
The total Peg would pay is \$3,070		The total Joe would pay is	\$1,300		

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